

TENTATIVE AGENDA  
OTTUMWA CITY COUNCIL

SPECIAL MEETING NO. 3  
Council Chambers, City Hall

January 14, 2020  
5:30 O'Clock P.M.

ROLL CALL: Council Member Meyers, Berg, Roe, Stevens and Mayor Pro Tem Dalbey.

APPROVAL OF THE AGENDA

IDENTIFICATION OF CITIZENS DESIRING TO COMMENT ON AGENDA ITEMS:

(When called upon by the Mayor, step to the microphone; state their name, address and agenda item to be addressed. The Mayor will invite you to address the Council when that topic is being discussed. Remarks will be limited to **three minutes or less**. The City Clerk shall keep the time and notify the Mayor when the allotted time limit has been reached. Comments are to be directly germane to the agenda item being discussed; if not directly germane as determined by the Mayor will be ruled out of order.)

**All items on this agenda are subject to discussion and/or action.**

1. Presentation by David Silverio, Director and Mary Kirk, Assistant Director, of Ottumwa Transit on the fixed route system for the Ottumwa Transit System.
2. Discussion of offer made by Jay Allison of 10-15 Transit to take over the operation of Ottumwa Transit.
3. Staff recommendation to City Council for action on the above offer at the Regular City Council Meeting on January 21, 2020.

**\*\*If you would like to attend this meeting, but are in need of transportation, please call Ottumwa Transit 641.683.0695 to schedule a pick-up. It's FREE!!**

PUBLIC FORUM:

The Mayor will request comments from the public on topics of city business or operations other than those listed on this agenda. Comments shall not be personalized and limited to **three minutes or less**. Comments not directly applicable to operations, inappropriate, or an improper utilization of meeting time, as determined by the Mayor, will be ruled out of order. When called upon by the Mayor, step to the microphone; give your name, address and topic on which to address the Council. The Council is not likely to take any action on your comments due to requirements of the Open Meetings Law. Pertinent questions, comments or suggestions may be referred to the appropriate department, city administrator or legal counsel for response, if relevant.

ADJOURNMENT:

**\*\*\* It is the goal of the City of Ottumwa that all City Council public meetings are accessible to people with disabilities. If you need assistance in participating in City Council meetings due to a disability as defined under the ADA, please call the City Clerk's Office at (641) 683-0621 at least one (1) business day prior to the scheduled meeting to request an accommodation. \*\*\***



[ CITY OF ]

OTTUMWA

**FAX COVER SHEET**

City of Ottumwa

DATE: 1/10/2020 TIME: 9:30 AM NO. OF PAGES 2  
(Including Cover Sheet)

TO: News Media CO: \_\_\_\_\_

FAX NO: \_\_\_\_\_

FROM: Christina Reinhard

FAX NO: 641-683-0613 PHONE NO: 641-683-0620

MEMO: Tentative Agenda for the Special City Council Meeting #3 to be held on 1/14/2020

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\*\*\* FAX MULTI TX REPORT \*\*\*  
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JOB NO. 1178  
DEPT. ID 4717  
PGS. 2  
TX INCOMPLETE -----  
TRANSACTION OK 916606271885  
ERROR 96847834  
916416828482

KTVO  
Ottumwa Courier  
Tom FM



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\*\*\* TX REPORT \*\*\*  
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JOB NO. 1178  
DEPT. ID 4717  
ST. TIME 01/10 09:23  
SHEETS 2  
FILE NAME  
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ERROR 96847834  
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# OTTUMWA Transit

CITY BUS SERVICE AND PARATRANSIT



## Small Urban Transit

The Federal Transit Administration (FTA) categorizes urban systems by population of the city. Iowa has seven small urban transit systems in cities with population under 50,000. All systems are a department within their respective city.

- Ottumwa Transit is One of Seven Municipal Transits in the State of Iowa  
*Burlington and West Burlington, Clinton, Fort Dodge, Marshalltown, Mason City, and Muscatine*
- Provide Service to the General Public and People with Disabilities

# Service Provided

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Fixed Route Operates from 6:45 am to 6:00 pm Monday-Friday

- North#1-On Request Hotels, and Restaurants
- East/West#2-On Request JBS & Lineage
- South Residential#3-On Request Mercy Clinic
- South Commercial#4-On Request Southern Iowa Mental Health
- Airport Route
- Shopping Shuttle 3 times per week
  - Mondays to Hy-Vee
  - Wednesdays to Wal-Mart
  - Thursdays to Hy-Vee

## Complimentary Paratransit

- Door to Door Service for people with Disabilities
- Shuttles for Groups who are Low Income, Elderly, and or Disabled
- Medicaid/Waiver Rides

**MONDAY - FRIDAY**

NORTH #1	Downtown	Jefferson & Penn	Fourth & Iowa	ORHC	IHCC Oak Hall	Tractor Supply	Hy-Vee
	6:45		6:49	6:52	7:02	7:12	7:15
	7:25		7:29	7:32	7:42	7:52	7:55
	8:20	8:24		8:28	8:40	8:50	8:55
	9:10		9:14	9:18	9:30	9:40	9:45
	10:00	10:04		10:08	10:20	10:30	10:35
	10:50		10:54	10:58	11:10	11:20	11:25
	11:40	11:44		11:48	12:00	12:10	12:15
	1:00		1:04	1:08	1:20	1:30	1:35
	1:50	1:54		1:58	2:10	2:20	2:25
2:40		2:44	2:48	3:00	3:10	3:15	
3:30	3:34		3:38	3:50	4:00	4:05	
4:20		4:24	4:28	4:40	4:50	4:55	
5:10	5:14		5:18	5:30	5:40	5:45	

\*On Request: Restaurants, Eisenhower, DMV, Motels

SOUTH RESIDENTIAL #3	Downtown	Mary & Madison	Mary & Webster	Williams & Ferry	Madison & Finley	Chester & Ferry	YMCA
	6:45	6:52	6:55	7:00	7:05	7:10	7:15
	7:25	7:32	7:35	7:40	7:45	7:50	7:55
	8:20	8:27	8:31	8:40	8:47	8:52	8:58
	9:10	9:17	9:21	9:32	9:37	9:42	9:48
	10:00	10:07	10:11	10:22	10:27	10:32	10:38
	10:50	10:57	11:01	11:12	11:17	11:22	11:28
	11:40	11:47	11:51	12:02	12:07	12:12	12:18
	1:00	1:07	1:11	1:22	1:27	1:32	1:38
	1:50	1:57	2:01	2:12	2:17	2:22	2:28
2:40	2:47	2:51	3:02	3:07	3:12	3:18	
3:30	3:37	3:41	3:52	3:57	4:02	4:08	
4:20	4:27	4:31	4:42	4:47	4:52	4:58	
5:10	5:17	5:21	5:32	5:37	5:42	5:48	

\*On Request: Liberty School

EAST/WEST #2	Downtown	Second & Taft	Tenco	Emerald Hills	Herrmann & East Main	Fourth & Iowa	Main & Ash
	6:45	6:55	*		7:05	7:15	7:20
	7:25	7:35		7:45		7:55	8:00
	8:20	8:30	8:38		8:50	8:55	9:00
	9:10	9:20	9:28	9:40		9:45	9:50
	10:00	10:10	10:15		10:30	10:35	10:40
	10:50	11:00	11:05	11:20		11:25	11:30
	11:40	11:50	11:55		12:10**	12:15	12:20
	1:00	1:10	1:15	1:30**		1:35	1:40
	1:50	2:00	2:05		2:20	2:25	2:30
2:40	2:50	2:55	3:10		3:15	3:20	
3:30	3:40	3:45		4:00	4:05	4:10	
4:20	4:30	*	4:50		4:55	5:00	
5:10	5:20	*		5:40	5:45	5:50	

\*On Request \*\*To Cargill Meat Solutions

SOUTH COMMERCIAL #4	Downtown	Camelot Towers	Quincy	Venture Dr.	HyVee Fairway	Wildwood & Greenwood	Chester & Ferry
	6:45	6:52	6:58	**	7:01	7:07	7:11
	7:25	7:32	7:34	7:41	7:46	7:52	7:56
	8:20	8:27	8:33	8:40	8:45	8:51	8:55
	9:10	9:17	9:23	9:30	9:35	9:41	9:45
	10:00	10:07	10:13	10:20	10:30	10:33	10:40
	10:50	10:57	11:03	11:10	11:20	11:23	11:30
	11:40	11:47	11:53	12:00	12:10	12:13	12:20
	1:00	1:07	1:13	1:20	1:30	1:33	1:40
	1:50	1:57	2:03	2:10	2:20	2:23	2:30
2:40	2:47	2:53	3:00	3:10	3:13	3:15	
3:30	3:37	3:43	3:50	4:00	4:03	4:10	
4:20	4:27	4:33	4:40	4:50	4:53	5:00	
5:10	5:17	5:23	5:30	5:40	5:43	5:50	

\*\*On Request

**SHOPPING SHUTTLES #8**

Mondays to Hy-Vee	Thursdays to Hy-Vee	Wednesdays to Walmart
Westgate ..... 9:25 am	South Oak ..... 9:25 am	Westgate ..... 9:25 am
Hillside Apts. .... 9:35 am (to South Hy-Vee)	Camelot ..... 9:40 am (to South Hy-Vee)	Hillside Apts. .... 9:35 am
Camelot ..... 9:45 am	Westgate ..... 9:55 am	South Oak ..... 9:45 am
South Oak ..... 9:55 am (to North Hy-Vee)	Hillside Apts. .... 10:00 am (to North Hy-Vee)	Camelot ..... 9:55 am

AIRPORT #7	Downtown	Job Corp	Rus Facility	North Hy-Vee	IHCC Oak Hall	Hy-Vee Drug
	7:10	7:25	7:35	7:43	7:50	7:55
	8:05	8:20	8:30	8:38	8:45	8:50
	9:00	9:15	9:25	9:33	9:40	9:45
	9:55	10:10	10:20	10:28	10:35	10:40
	10:50	11:05	11:15	11:23	11:30	11:35
	11:45	12:00	12:10	12:18	12:25	12:30
	1:50	2:05	2:15	2:23	2:30	2:35
	2:45	3:00	3:10	3:18	3:25	3:30
	3:40	3:55	4:05	4:13	4:20	4:25
4:35	4:50	5:00	5:08	5:15	5:20	

**BUS FARES**

Cash Fare (exact change) .....	\$1.50
Tokens (5 for) .....	\$6.00
Monthly Pass .....	\$35.00
Elderly/Disabled Pass .....	\$25.00
College Pass .....	\$20.00
Children Under 5 and Students K-12 .....	Free

**Free Transfer:** Valid up to 50 minutes from the time of issue from the downtown bus zone.

**To Purchase Bus Passes and Tokens:** Sold at Hy-Vee, Wal-Mart, City Hall and the Transit Office. Not sold by drivers. **Exact change only accepted for cash fares.**

**No Service Days:** New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, Christmas Day

**BUS SERVICE INFORMATION**

**Ottumwa Transit** provides service without regard to race, color, or national origin. For more information on our policy, call the Transit Director at 641-683-0695 or visit our website at [www.ottumwatransit.com](http://www.ottumwatransit.com). If you feel you have been discriminated against, you may file a complaint with the Transit Director by calling 641-683-0695.

**Access by persons with disabilities:** All buses are lift equipped

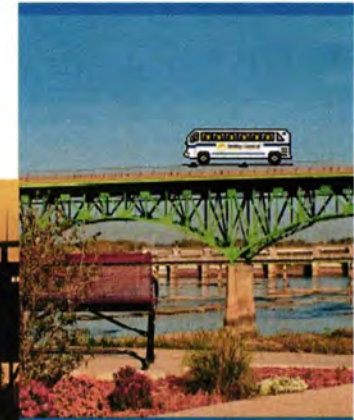
**TT users:** place calls through Relay Iowa at 1-800-735-2942 (TT) toll free. This call will be relayed to Ottumwa Transit at 683-0695

**Complaints or grievances:** Call 641-683-0695  
Or see Grievance Procedures at [www.ottumwatransit.com](http://www.ottumwatransit.com)

**Paratransit Service Origin to Destination Service:**  
Call for Ride: 641-683-0695, Fare \$2.50 each way, Monday thru Friday 6:45 am - 6:00 pm



**BUS ROUTES TIMETABLES AND MAP**



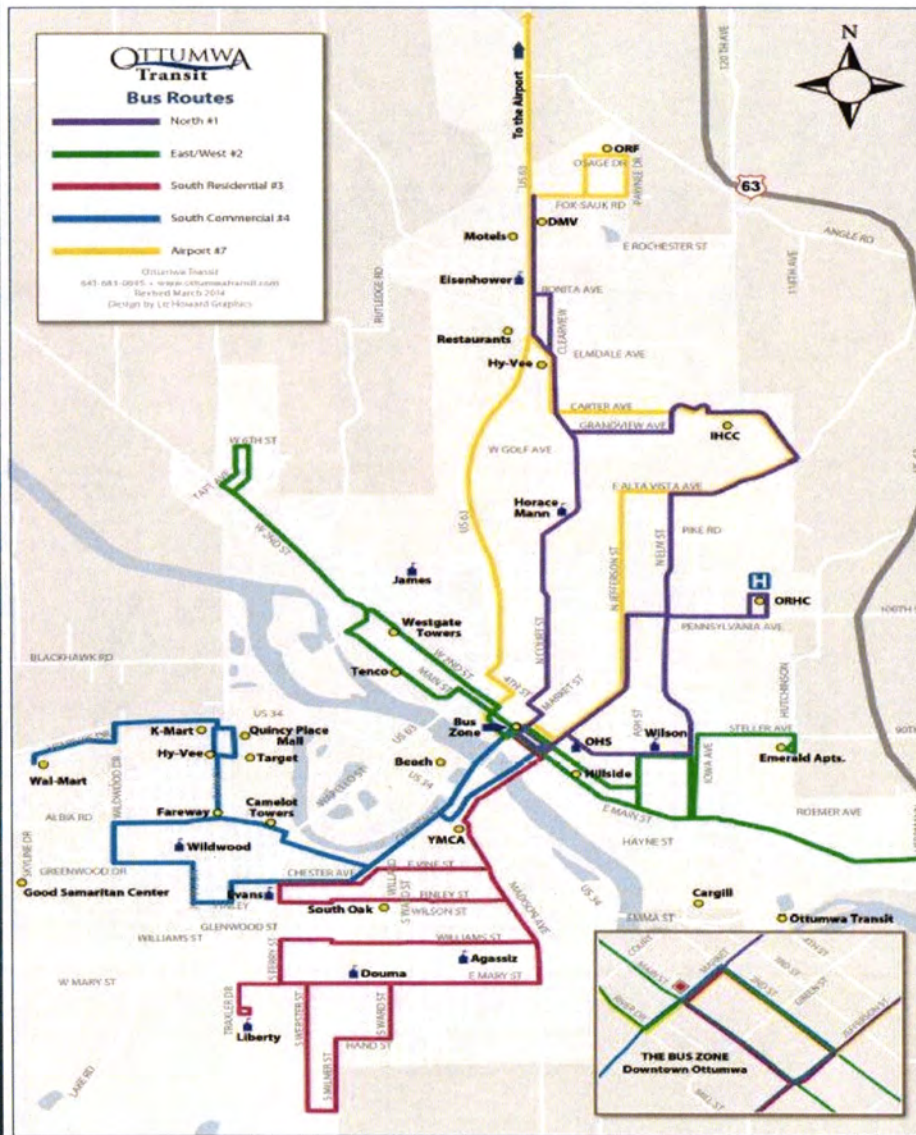
2417 South Emma Street,  
Ottumwa, Iowa 52501  
Call 641-683-0695

All Services Open to the General Public  
Including Persons with Disabilities

[www.ottumwatransit.com](http://www.ottumwatransit.com)

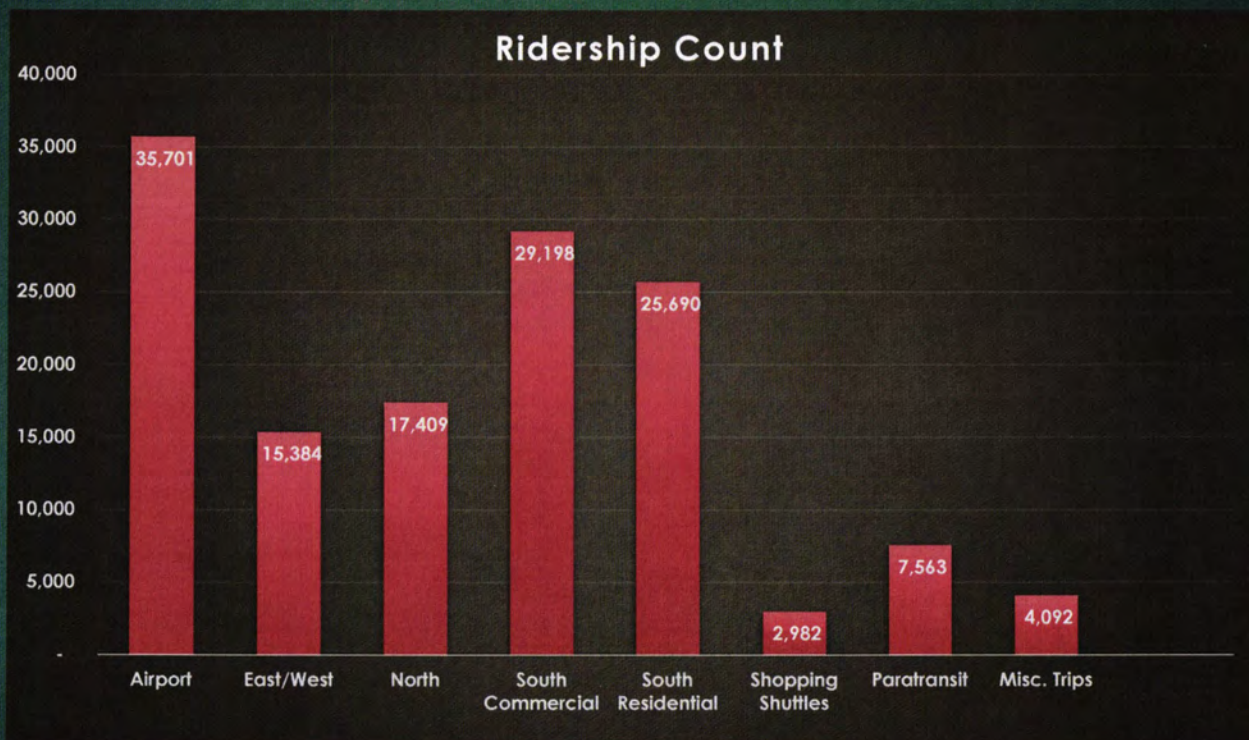
Photos Courtesy of Legacy Foundation





# Ridership FY2018

Total:  
138,019



# Organizations

- ▶ What-So-Ever-You-Do
- ▶ Wapello County Veterans Affair
- ▶ Indian Hills Community College
- ▶ American Home Finding- Foster Grand Parent Program
- ▶ Salvation Army
- ▶ Crisis Intervention Services
- ▶ Crisis Center for Women
- ▶ Milestones-Nutrition Center
- ▶ First Resources (Oak Meadow, Hope House)
- ▶ Vista Woods Care Center
- ▶ Southern Iowa Mental Health
- ▶ Ottumwa Regional Health Center
- ▶ Ottumwa School District
- ▶ Ottumwa Housing Authority
- ▶ Ottumwa Job Corps
- ▶ Iowa Works
- ▶ Ottumwa Residential Facility



# Transit Achievements and Future Goals

2013- February Dave Silverio became Transit Director

2013- Voted Most Improved Transit System from IDOT and Federal Transit Administration

Based upon increased ridership and decrease in operating cost

2013- Present, Increase Driver Safety Training

- TAPTCO-Transit and Paratransit Company (112 hours of Pre-Driving Skills, Classroom Orientation, Behind the Wheel Training)
- CPR/First Aid Certification
- Defensive Driving Certification
- Passenger Service and Safety Basic Certification

2014-Present, 2 full-time Driver Positions to 7 full-time Drivers

2014- Purchase 1 Light Duty Bus

# Transit Achievements and Future Goals

2015- Continued Education/Training for Assistant Director, Mary Kirk

- 2015 IDOT Transit Manager's Handbook and Policy Manual Training
- 2016 Basic Supervision, Fred Pryor Seminar
- 2017 Effective Supervision in Transit, National Transit Institute, Rutgers
- 2017 Transit I- The Foundations Certificate, NDSU-North Dakota State University, Upper Great Plains Transportation Institute, Small Urban and Rural Transit Center
- 2017 Transit Asset Management for Tier II Providers and Sponsors Certificate
- 2018 September- March 2019- Easter Seals Project Action Consulting Certificate of Completion Online Courses
  - Introduction to Paratransit Management
  - ADA-Americans with Disabilities Act, Complementary Paratransit Management Essentials
  - Taking Paratransit to the Next Level
- 2019-January, TAPTCO- Transit and Paratransit Company Certificates of Completion
  - Learning Basics
  - Coaching the Adult Learner
  - How to Train New Operators
  - Behavioral Interviewing, Certified to conduct structured, behavioral interviews for Ottumwa Transit

# Transit Achievements and Future Goals

10

2016 - to Present-Partnered with Terry Bradley, Director of Wapello County Veterans Affairs to give Free Rides to Veteran's and their spouse and dependent children. As of December 31, 2019 Terry has issued 90 Bus Passes and with his approval we have issued 119 Paratransit Passes.

2017 - Purchase 1 Mini Van

2018 - Added \$3.00 Day Pass, Unlimited Rides all day

2019 - Purchase 2 Light Duty Buses, and 2 Mini Vans

2019 - Purchased on-site gasoline fuel tank

2019 - November, Contractual Agreement with Logisticare to provide Medicaid/Waiver trips

2019 - December, Contractual Agreement with Access2Care to provide Medicaid/Waiver trips

## GOALS:

- Decrease Transit Levy that's currently at \$496,000
- Decrease the cost of Fares
- Increase Ridership
- Increase Revenue

# Strategic Plan

- Expand Service
- Open on Saturdays
- Increase Ridership
- Create more Full-Time Driver Positions
- Open on the Holidays for the people who need to go to doctor's appts., dialysis.
- Increase Revenue

# Transit Employees

Transit Director- Full-time 8 years service, 7 years as Director

Assistant Transit Director- Full-time 20.5 years total (7.5 Transit, 13 Recycling)

## Union Positions (20)

1- Full-time Mechanic 23 years with Transit

7- Full-time Drivers

- Driver #1- 27 years
- Driver #2- 12 years
- Driver #3- 8 years
- Driver #4- 8 years
- Driver#5- 5 years
- Driver#6- 4 years
- Driver#7- 2 years

9- Part-time Drivers Years of service ranging from 1 to 9 years

1- Part-time Bus Washer 1 year

2- Part-time Dispatchers 6 years and 1 year

Total number of Employees: 22



# Transit's New Fleet

13



Light Duty 18 Passenger Bus  
Low-Floor  
Back-Up Camera







## Transit Fleet

- ▶ 9- Medium Duty 36 passenger
- ▶ 3- Light Duty 18 passenger
- ▶ 5- ADA Mini Vans

Year to Date 2019  
Total Cost for  
Vehicle Maintenance: \$60,682.80  
New fleet will cut expenses

## 2020 Fleet

- ▶ Purchase 5 light duty buses
- ▶ \$130,879/Bus= \$654,395
- ▶ IDOT Reimbursement 85%
- ▶ Transit total Cost: \$98,159.25
- Fuel Efficient
- Decrease in Maintenance Expenses



	FY2018	Jul '18 - Jul 19
<b>Transit is self Funded and Receives no money from the City's General Fund</b>		
	Itemized Income	
	Bus Pass Money	46,668.80
	Bus Service	10,555.00
	Fare Box Income	14,370.67
	Paratransit Income	10,032.34
	Shopping Shuttle	9,210.00
	Token Income	4,746.80
	Total Income	95,583.61
	Gross Profit	95,583.61
	Other Income	
	4181-Advertising (Houck bus advertising)	13,087.50
	4400-FTA Operating	451,571.00
	4445-STA Operating	213,835.94
	4726-Misc.	82.80
	4745-Scrap/Waste Oil	536.75
	Total Other Income	679,113.99
	Net Income	<b>774,697.60</b>

## Unemployment for 22 people.

- 10 people & their families' will be without health insurance
- 22 people will be without income, most being this is their only household income.

## Federal Funds Received:

2004 Bus Parking Expansion \$160,000 - \$148,000 left to Depreciate

2008 Office Expansion \$142,210 - \$35,000 left to Depreciate

2009 Shop Expansion \$188,000 - \$124,000 left to Depreciate

**Ottumwa Transit pays the City of Ottumwa \$47,253 annually for Administration fees that goes into the City's General Fund.**

10-15 Transit has had the opportunity over the last 5 years to provide demand response door to door service for the residents of Ottumwa. In FY15 we provided **7,552** rides; FY16 **7,487**; FY17 **7,769** and we kept hearing more services were needed. So, we started advertising on TV and radio, investing over \$20,000. FY18 **12,182**, FY19 **18,353** and in the first 6 months of FY20 over **11,000** rides. These are rides to work at 5 am to keep people off unemployment that have no vehicle or dialysis at 4:30 am for life sustaining medical treatment or weekends, Holidays and thousands more. In FY18 we operated 326 days which includes 44 Saturdays, 24 Sundays, and 9 Holidays. We currently operate four+ phone lines, four dispatchers and approximately 8-12 drivers daily in the city limits.

Over the last couple months Ottumwa Transit has been receiving the insurance trips inside Ottumwa that 10-15 Transit, had provided. We completely understand that initiative is their prerogative. After meeting with Dave to discuss how we can satisfy the memorandum of understanding the Iowa DOT needs for TWO public transit systems to operate in the same area it became clear we were at an impasse. 10-15 first offered Ottumwa Transit all the nursing homes and assisted living transportation we are currently providing in Ottumwa (8-9 businesses) and they were not interested. So, I just asked what they wanted and "the only thing they were interested in was all the insurance trips in Ottumwa and a two-block buffer of the fixed route bus system. They did not want any early morning, weekend, or holiday trips because the city council told him he needed to provide a dispatcher any time their vehicles are in operation. However, I am saddened to inform you a standing order trip was removed from 10-15 Transit and given to Ottumwa Transit only to be turned back on New Year's Day (Holiday) leaving a disabled Ottumwa resident in a wheelchair without a ride to her life sustaining dialysis, a violation of the Medicaid contract. However, 10-15 Transit can only continue providing the low cost and no cost service without these insurance trips. For example, when RAGBRAI came through Ottumwa we provided over 7,000 FREE rides utilizing five routes starting at 10 am to 1 am and we provide low cost everyday rides to all citizens of Ottumwa.

Our proposal created by the 10-15 Board will allow 10-15 Transit to continue offering outstanding service by merging the fixed route and ADA Paratransit at a lower rider cost in conjunction with door to door demand response. This will help as many residents of Ottumwa as possible, including those with disabilities, get where they need to go using Public Transportation. 10-15 Transit believes it can provide a higher level of service while also potentially saving taxpayer dollars. This will also provide a greater flexibility of services to the residents of Ottumwa and there will be no reduction in services provided by 10-15 Transit.

I would be remiss if I did not remind everyone 10-15 Transit is the company they are today because of instructions received when we separated from the City January 1, 2014, I sought clarification from Dave (Ottumwa Transit) as to our boundaries, in how we should operate, since we had operated together since July 1<sup>st</sup>, 1992. Dave said, "do all you can to provide rides". That is why we have worked so hard in honoring that request. Thank you for your time and consideration.

If you decide there is no interest in the proposal from 10-15 Transit, we will direct all transportation inside the city limits of Ottumwa over to Ottumwa Transit starting March 1<sup>st</sup> 2020.



1-14-2020

10-15 Transit Proposal

Provide all Transportation in the City of Ottumwa starting July 1, 2020

- Property: NO, we are not asking for any
- Tools: NO, we are not asking for any
- Employees: NO, current employees can be moved to other departments and are welcome to apply with 10-15
- Vehicle Fleet: YES
- Vehicle Lift: YES
  
- LOWER RATES: Para Transit: From \$2.50 to \$2.00  
Fixed Route: From \$1.50 to \$1.00  
General: From \$35.00 to \$25.00  
Elderly/Disabled: From \$25.00 to \$20.00  
College: From \$20.00 to \$15.00

10-15 Transit use current tax levy for 3 years. This is negotiable.

Provide more service for Holidays typically closed by Ottumwa Transit.

Thank you,

Jay Allison

Director

10-15 Transit  
612 S. Madison Ave  
Ottumwa, IA 52501  
Ph. 641-683-2024 800-227-6390  
Fax 641-683-2033  
Email. jay@1015transit.com

**Serving 10 Counties in SE Iowa**  
**Appanoose, Davis, Jefferson, Keokuk, Lucas**  
**Mahaska, Monroe, Van Buren, Wapello, Wayne**



# Petition

We, the undersigned, strongly oppose the sale of Ottumwa Transit to 10-15 Transit

Name	Address	Date
1. Louis E. Whetten	1036 W. 3rd St Ottumwa IA Lot 65	12-23-19
2. Teren Gordon	1713 Pella Ave Oskaloosa IA	12/23/19
3. Darla Gordon	414 Gray St. Ott. Ia 52501	12/24/19
4. Bank Filcitt	418 VERNON OTTUMWA IA 52501	12-24-19
5. Janice Liles	Silver Pt WALES 62560 OAK HARBOR, WA 98277	12/24/19
6. Dane Gordon	1225 CRESCENT HARBOR RD	12/31/19
7. Julie Schuck	722 N. Court	1/5/2020
8. M. Kralak	1004 Bruce	1/7/2020
9. Mary Keflogg	312 Water Fremont Ia	1-7-2020
10. John Jorene	108 n Benton	1-7-2020
11. Miller Thayer	102 W Finley	1-7-2020
12. Marilyn Barnett	102 W. Finley	1-7-2020
13. Kathleen Sells	1044 W 3rd St Ottumwa Ia	1-9-2020
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FILED  
 2020 JAN 15 PM 12:07  
 CITY OF OTTUMWA IA

# Petition

We, the undersigned, strongly oppose the sale of Ottumwa Transit to 10-15 Transit

Name	Address	Date
1. Elizabeth Lira	102 W Finley Ave <sup>APT</sup> 409	01/09/2020
2. Donna Closser	1905 Richmond Ave <sup>Ottumwa IA</sup>	01/09/2020
3. Jay McKeever	15 Aubrey Creek	01/09/2020
4. <del>Donna Closser</del>	428 N Jefferson St	1-9-2020
5. Jaymine Martin	428 N Jefferson St	1-9-2020
6. <del>Donna Closser</del>	147 <del>W</del> W Ward St.	1-9-20
7. D YIMBOCHYMER	448 N 5th	1-9-20
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FILED  
 2020 JAN 15 PM 12:07  
 CITY CLERK  
 OTTUMWA, IA



CITY OF  
OTTUMWA

**Citizen Input Request Form**

JAN. 14, 2020  
Council Meeting Date

Name: TERRY L. BRADLEY

Address: \_\_\_\_\_

Item No. to Address: 1 & 2

(Agenda will be provided to complete this section)

If you are addressing the Council on an item not listed on the agenda, briefly explain the item you wish to speak on:

IF THIS GOES THRU WHICH IT SHOULDN'T, HOW ARE THEY GOING TO TREAT OUR VETERANS?

\*\*\*\*\*

The Mayor will invite you to address the City Council at the appropriate time. When called upon by the Mayor, step to the microphone and please state your name for the record. Comments are to be directly germane to City business, operations, or an item listed on this agenda. Remarks shall not be personalized and will be limited to three minutes or less. The City Clerk shall keep the time and notify the Mayor when the allotted time limit has been reached. Comments not directly germane to City business, operations, or an item listed on the agenda, as determined by the Mayor, will be ruled out of order. If you are addressing an item not listed on the agenda the Council will not take any action on the item due to requirements of the Open Meetings Law. Pertinent questions, comments or suggestions may be referred to the appropriate department for response, if relevant.

630-632



CITY OF  
OTTUMWA

**Citizen Input Request Form**

1-14-2020

Council Meeting Date

Name: Terr Shaw

Address: 118 S Union, Apt 306, Ottumwa

Item No. to Address: \_\_\_\_\_

(Agenda will be provided to complete this section)

If you are addressing the Council on an item not listed on the agenda, briefly explain the item you wish to speak on:

10/15 not scheduling return trip  
or not inputting entire trip  
on computer - 10/8 scrambling  
for ride

\*\*\*\*\*

The Mayor will invite you to address the City Council at the appropriate time. When called upon by the Mayor, step to the microphone and please state your name for the record. Comments are to be directly germane to City business, operations, or an item listed on this agenda. Remarks shall not be personalized and will be limited to three minutes or less. The City Clerk shall keep the time and notify the Mayor when the allotted time limit has been reached. Comments not directly germane to City business, operations, or an item listed on the agenda, as determined by the Mayor, will be ruled out of order. If you are addressing an item not listed on the agenda the Council will not take any action on the item due to requirements of the Open Meetings Law. Pertinent questions, comments or suggestions may be referred to the appropriate department for response, if relevant.

632-634



| CITY OF |

OTTUMWA

**Citizen Input Request Form**

1-14-2020

Council Meeting Date

Name: Doris E. Whitten

Address: 1036 W. 3rd St

Item No. to Address: \_\_\_\_\_

(Agenda will be provided to complete this section)

If you are addressing the Council on an item not listed on the agenda, briefly explain the item you wish to speak on:

my scared ride on 10-15 and  
was asked how much a tip it was  
given them - NO right!!

\*\*\*\*\*

The Mayor will invite you to address the City Council at the appropriate time. When called upon by the Mayor, step to the microphone and please state your name for the record. Comments are to be directly germane to City business, operations, or an item listed on this agenda. Remarks shall not be personalized and will be limited to three minutes or less. The City Clerk shall keep the time and notify the Mayor when the allotted time limit has been reached. Comments not directly germane to City business, operations, or an item listed on the agenda, as determined by the Mayor, will be ruled out of order. If you are addressing an item not listed on the agenda the Council will not take any action on the item due to requirements of the Open Meetings Law. Pertinent questions, comments or suggestions may be referred to the appropriate department for response, if relevant.

634-636



| CITY OF |  
OTTUMWA

**Citizen Input Request Form**

1-14-2020  
Council Meeting Date

Name: ~~Mary Margaret Butler~~ (Mary Margaret Butler)

Address: 517 Burrus

Item No. to Address: \_\_\_\_\_  
(Agenda will be provided to complete this section)

If you are addressing the Council on an item not listed on the agenda, briefly explain the item you wish to speak on:

Would like to Express how  
Ottumwa Transit helps  
us "WYDine" to help  
the less fortunate

\*\*\*\*\*

The Mayor will invite you to address the City Council at the appropriate time. When called upon by the Mayor, step to the microphone and please state your name for the record. Comments are to be directly germane to City business, operations, or an item listed on this agenda. Remarks shall not be personalized and will be limited to three minutes or less. The City Clerk shall keep the time and notify the Mayor when the allotted time limit has been reached. Comments not directly germane to City business, operations, or an item listed on the agenda, as determined by the Mayor, will be ruled out of order. If you are addressing an item not listed on the agenda the Council will not take any action on the item due to requirements of the Open Meetings Law. Pertinent questions, comments or suggestions may be referred to the appropriate department for response, if relevant.

637-639



CITY OF  
OTTUMWA

**Citizen Input Request Form**

1-14-20

Council Meeting Date

Name: Heather Jones

Address: 445 Elmdale

Item No. to Address: BUS

(Agenda will be provided to complete this section)

If you are addressing the Council on an item not listed on the agenda, briefly explain the item you wish to speak on:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\*\*\*\*\*

The Mayor will invite you to address the City Council at the appropriate time. When called upon by the Mayor, step to the microphone and please state your name for the record. Comments are to be directly germane to City business, operations, or an item listed on this agenda. Remarks shall not be personalized and will be limited to three minutes or less. The City Clerk shall keep the time and notify the Mayor when the allotted time limit has been reached. Comments not directly germane to City business, operations, or an item listed on the agenda, as determined by the Mayor, will be ruled out of order. If you are addressing an item not listed on the agenda the Council will not take any action on the item due to requirements of the Open Meetings Law. Pertinent questions, comments or suggestions may be referred to the appropriate department for response, if relevant.

639-641



| CITY OF |

OTTUMWA

**Citizen Input Request Form**

1.14.2020

Council Meeting Date

Name: Robert LaPointe

Address: 525 RAY

Item No. to Address: TRANSIT

(Agenda will be provided to complete this section)

If you are addressing the Council on an item not listed on the agenda, briefly explain the item you wish to speak on:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\*\*\*\*\*

The Mayor will invite you to address the City Council at the appropriate time. When called upon by the Mayor, step to the microphone and please state your name for the record. Comments are to be directly germane to City business, operations, or an item listed on this agenda. Remarks shall not be personalized and will be limited to three minutes or less. The City Clerk shall keep the time and notify the Mayor when the allotted time limit has been reached. Comments not directly germane to City business, operations, or an item listed on the agenda, as determined by the Mayor, will be ruled out of order. If you are addressing an item not listed on the agenda the Council will not take any action on the item due to requirements of the Open Meetings Law. Pertinent questions, comments or suggestions may be referred to the appropriate department for response, if relevant.

641-643



## Chris Reinhard

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**From:** Holly Berg <holly.berg@area15rpc.com>  
**Sent:** Wednesday, January 15, 2020 4:08 PM  
**To:** Chris Reinhard  
**Subject:** FW: OTA/10-15 Summary  
**Attachments:** 10-15 OTA.docx

Chris,

I received a call this morning from Lee Dimmitt and asked him if he could share a summary of the points he wanted to make regarding 10-15 so that I could ensure the information was shared with everyone else. Could you share this with the rest of council and Tom?

Thanks!  
Holly

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**From:** Lee Dimmitt <lee.dimmitt@jeffersoncountytia.com>  
**Sent:** Wednesday, January 15, 2020 1:12 PM  
**To:** Holly Berg <holly.berg@area15rpc.com>  
**Cc:** Jay Allison (Jay@1015transit.com) <Jay@1015transit.com>  
**Subject:** OTA/10-15 Summary

Dear Holly,  
Please find attached a summary of some of the items we discussed.  
Thank you for the opportunity to speak with you,

*Lee Dimmitt*  
*Jefferson County Supervisor*

## 10-15 Transit Points

### To the Ottumwa City Council Representatives

The separation of OTA & 10-15 Transnit occurred as a result of the City of Ottumwa's concern over health insurance costs related to the ACA which was approximated to be around an additional \$330000.00 per year to the City of Ottumwa...it was not the desire of 10-15 at the time to separate. We were not even sure we could survive.

For clarification purposes there is "No Intent" on the part of 10-15 to eliminate fixed routes...we may expand the fixed routes to provide better service in terms of eliminating the need for riders to change buses, in the event 10-15 expands the fixed routes we would add a second bus to the expanded route or routes so that our riders would not have longer waits do to the expansion as the routes would indeed be longer in terms of point A back to point A.

In regard to the ridership numbers presented by OTA...approximately 138000 rides. That is an accurate number in terms of how rides are calculated for reimbursement purposes by both the FTA & IDOT...however that number is not necessarily the number of actual persons served. For example one individual riding a fixed route would get on at point A and change buses at point B before arriving at their destination. On the return trip that same rider gets on a bus at their original destination point and again changes buses one more time at point B before arriving at their original starting point. That equates to "4 Rides"...so based on that understanding the actual number of "individuals" served is closer to 45000 to 70000 individuals not 138000 individuals. When you compare numbers it is important to understand that for example the 22000 Ottumwa Demand Response

rides 10-15 provides are 22000 individuals and that is just one aspect of our service in Ottumwa...it does not include insurance rides, nursing homes, medical trips out of the City etc., that is just the door to door service.

Discussion about the current tax levy and the desire to reduce it... Keeping that in mind, I fully appreciate Dave's desire to reduce the tax levy and believe is completely sincere in that regard, however it is important to understand that if the City Council were to decide to retain OTA, reducing the levy would be problematic let alone ever eliminating it, because you must remember as the OTA Director stated keeping OTA would mean that 10-15 Transit would be out of the City of Ottumwa completely(in terms of local City service), and unless OTA is willing to take on all of the extracurricular services above and beyond just the insurance rides, then for example those 22000 individuals who received door to door service would lose that option. If you keep OTA and they provide all of those extracurricular services in addition to the insurance rides and current services they are providing additional personnel will need to be hired to provide those aforementioned extracurricular services, so your costs could increase significantly including potential insurance costs, thus reducing the likelihood of a levy reduction, and probably no chance of eliminating it all together.

If 10-15 Transit assumes OTA services, we would continue to provide all current services of both entities, as well as expanding the flexibility of those services while immediately reducing your levy by as much as 50 percent or more and guaranteeing the elimination of the levy entirely in no more than 3 years.

To the question of the current OTA building...I have been on the 10-15 Transit Board for 11 years and the newest portion that building was completed just when I started and how old the other building portions are I do not know but they are obviously older than 11 years...that being said a figure of approximately \$142000 was suggested that would have to be paid back to DOT...if there was no other option 10-15 Transit would pay the \$142000.00.

I would like for the Council to know that we do provide in all of our Counties free local rides to our Veterans and we also have a Veterans hiring preference. We try to work with our local VA Coordinators, and we are aware in some of our Counties they provide medical transport where possible. In my County I too had a Veteran that paid the mileage rate for a medical trip to Iowa City on a day that Wapello County's van was not available, when it was brought to my attention by my VA Coordinator, the County reimbursed his budget for the expense, which by then the mileage rate had been reduced to .80 cents per mile. The Board recognizing that there was indeed a gap in service decided to provide needed services to our Veterans through our Counties, by asking our Board members to make available reimbursement funds...with new sitting Board members we need to make sure they are aware of that process.

In response to the 2 "young" ladies that spoke regarding "being forgotten", mistakes happen, and we all know that and we do our best to prevent and mitigate those mistakes when and where we can. I would site a very recent example...last week 10-15 Transit received calls from 4 individuals who did not receive rides to their scheduled medical appointments. We explained that we were not given the rides by the insurance provider, that they must have been given to OTA.

Upon further investigation and inquiry it was revealed that the insurance broker Logisticare determined that these 4 individuals qualified for "Bus Passes" for OTA, but the 4 individuals never received their passes. We don't believe however that OTA was aware or ever notified of Logisticare's decision. This is an example that no one desires on our end, I believe everyone at OTA feels the same, but none the less those individuals did not receive their passes or rides in a timely fashion and this mistake occurred as a direct result OTA now being listed as the Medicaid Provider for the City of Ottumwa and the insurance broker's error regarding that change.

I appreciate all of your efforts and the difficulty of the decisions you all have to make...

If any of the members of your City Council have any questions or want further clarification please feel to call me at 641-919-9547

Respectively,

Lee Dimmitt

10-15 Transit Chair/Jefferson County Supervisor

### Additional 10-15/OTA Thoughts

I forgot to include in the notes a reminder that 10-15 Transit operates on weekends & holidays...if the Council decides to remain with OTA then the question that would need to be addressed in regard to the "extracurricular services" currently provided by 10-15 Transit that I had mentioned in my original notes is, will those services continue or like the 22000 door to door trips, weekend & holidays will go away also?

As I mentioned in the previous notes...If OTA is to continue those extracurricular services (including weekends & holidays) then clearly there will be additional personnel costs associated with the providing of those services, and that will further delay any reduction and almost certainly preclude any elimination of the levy, and also any legal issues that may be present in regard to union contracts may have to be addressed to be able to continue providing the aforementioned services.

Again thank you for all of your efforts and considerations...

Lee DIMMITT

10-15 Transit Chair/Jefferson County Supervisor

## Chris Reinhard

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**From:** Chris Reinhard <reinhardc@ci.ottumwa.ia.us>  
**Sent:** Thursday, January 16, 2020 4:34 PM  
**To:** Bob Meyers; Bob Meyers; 'City Attorney Keith'; Holly Berg; 'Marc Roe'; 'Marc Roe'; 'Matt Dalbey'; 'Mayor Lazio'; 'Skip Stevens'; 'Skip Stevens'  
**Cc:** Katy King; Kala Mulder  
**Subject:** FW: Fixed Route and Para Transit Rates  
**Importance:** High

And another item of note from Mr. Dimmitt.

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**From:** Holly Berg <holly.berg@area15rpc.com>  
**Sent:** Thursday, January 16, 2020 3:22 PM  
**To:** Chris Reinhard <reinhardc@ci.ottumwa.ia.us>  
**Subject:** FW: Fixed Route and Para Transit Rates

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**From:** Lee Dimmitt <[lee.dimmitt@jeffersoncountya.com](mailto:lee.dimmitt@jeffersoncountya.com)>  
**Sent:** Thursday, January 16, 2020 3:20 PM  
**To:** Holly Berg <[holly.berg@area15rpc.com](mailto:holly.berg@area15rpc.com)>  
**Cc:** Jay Allison ([Jay@1015transit.com](mailto:Jay@1015transit.com)) <[Jay@1015transit.com](mailto:Jay@1015transit.com)>  
**Subject:** Fixed Route and Para Transit Rates

Dear Holly,

If you remember I indicated 10-15 we would immediately reduce rates on Fixed Routes & Paratransit routes, but we found after reviewing Dave's numbers that he presented it has become clear to us that we can provide both fixed routes and paratransit routes for "Free"...just to reiterate, there will be "No Charge" to riders on both fixed routes and paratransit...

Thanks,

*Lee Dimmitt*  
*Jefferson County Supervisor*